

**DRAFT**  
marked by Tanner Sullivan on Mar 16, 2021 01:14

As of December 10<sup>th</sup>, 2019, Microsoft has officially cut support for Windows Mobile OS. With this end-of-life notice, CAT Squared now offers Android handheld applications.



Search CAT2Mobile Documentation

## Overview

The CAT2Mobile application runs on Windows Mobile software. Within this application are sub-applications used and configured by various main applications.

- [CAT2Mobile Cold Storage Manager](#)
- [CAT2Mobile Direct Store Delivery](#)
- [CAT2Mobile Dry Goods](#)
- [CAT2Mobile Egg Inventory](#)
- [CAT2Mobile Further Processing Tool Series](#)
- [CAT2Mobile Make To Order](#)
- [CAT2Mobile Mixing](#)
- [CAT2Mobile Palletizing](#)
- [CAT2Mobile Primary Processing Tool Series](#)
- [CAT2Mobile Receiving Pallets](#)
- [CAT2Mobile Setup](#)
- [CAT2Mobile Spice](#)
- [CAT2Mobile Super V](#)
- [Installing CAT2Mobile](#)

## Getting Started

1. Before you can use your handheld device, you need to make sure you have a **PDC** record configured from either PPTS Main, CSM, ProdScale, etc.
2. If available, you will need to configure your CAT2Core service.
3. You will then need to [install CAT2Mobile](#) and any supporting files.
4. After installation, review the [CAT2Mobile Setup](#) sections to configure your devices.

## Release Notes

## Questions or Comments?

For any questions or comments about this guide, contact the CAT<sup>2</sup> training team at [training@catsquared.com](mailto:training@catsquared.com). For technical support, visit the CAT<sup>2</sup> Customer Portal at [support.catsquared.com](http://support.catsquared.com). For additional support, please contact [support@catsquared.com](mailto:support@catsquared.com).

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## Markup Legend

Image	Definition
	<p>Calls out individual elements on a screen a user may need to identify or interact with.</p> <p>In rare cases, multiple colors are used in one screenshot:</p> <ul style="list-style-type: none"><li>• Red – part 1</li><li>• Green – part 2</li><li>• Yellow – part 3</li><li>• Purple – part 4</li></ul>
	<p>Calls out individual elements on a screen a user may need to identify or interact with.</p>
	<p>Represents when the user may need to tap the screen.</p>
	<p>Represents when the user may need to swipe in a specific direction.</p> <p>(arrow direction and color varies)</p>

## Keypad and Keyboard Access

There are many instructions in this document that rely on a handheld having a physical keyboard. If your handheld does not have a keypad, there is a keyboard icon at the bottom-center bar of every page that requires text entry. After tapping the **Keyboard** icon at the bottom of the screen, a virtual keyboard will appear.

<i>Example of a handheld's keypad</i>	<i>CAT2Mobile's keyboard icon</i>	<i>CAT2Mobile keyboard</i>

## Troubleshooting

- [Troubleshooting CAT2Mobile Connection](#) (CAT<sup>2</sup> Internal Knowledge Base)  
[cat2mobile](#) [wm](#) [settings](#) [kb-troubleshooting-article](#)
- [Windows Mobile Device Center won't Launch](#) (CAT<sup>2</sup> Internal Knowledge Base)  
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